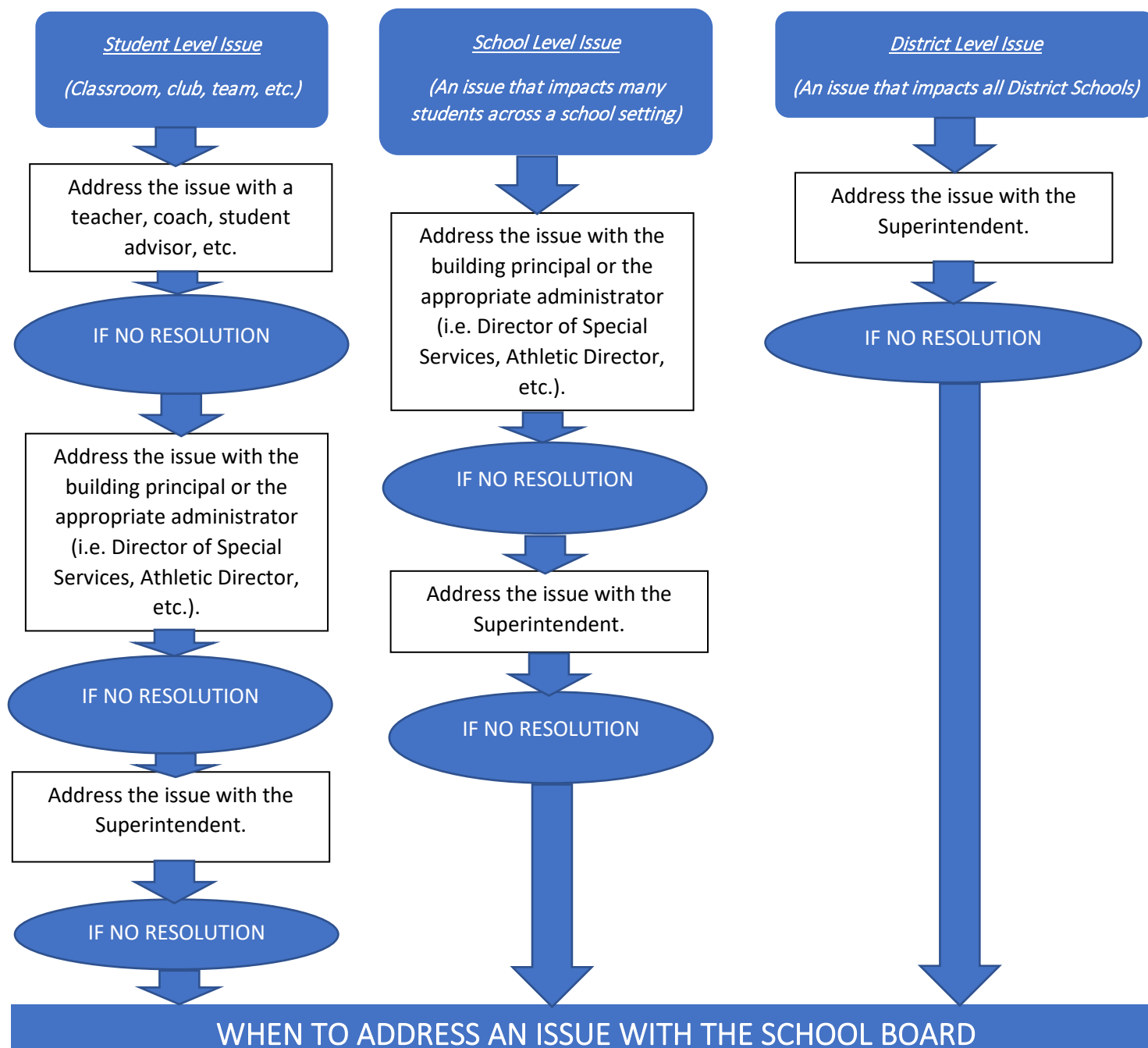


ADDRESSING COMPLAINTS, CONCERNS, AND ISSUES AT THE LOWEST LEVEL



- TO ADDRESS ISSUES RELATED TO BOARD POLICY
- TO ADDRESS RESOURCE ALLOCATION AND BUDGET
- TO ADDRESS COURSES OF STUDY AND CURRICULUM
- TO APPEAL A DECISION BASED ON SPECIFIC POLICIES AND/OR COMPLAINT PROCEDURES
- NO PERSONNEL ISSUES WILL BE ADDRESSED BY THE BOARD IN PUBLIC .